

CTE Survey - 10 Jan 2019 v3

Start of Block: Default Question Block

This survey is part of a San Diego and Imperial Counties Community College research project to understand tutoring needs and perceptions. Your participation will help improve the tutoring experience of students in Career Education and community college programs.

Individual survey responses are confidential; only aggregate information is reported in the study. This survey will take approx. 14 minutes to complete. Begin by clicking the arrow on the lower right. Thank you!

Q1.(All) Do you give your consent to participate in this survey? By marking yes, you agree to participate as a volunteer AND that you are 18yrs old or above.

- Yes, I agree to participate and give my consent (1)
- No, I do not want to participate (2)

Skip To: End of Survey If Q1.(All) Do you give your consent to participate in this survey? By marking yes, you agree to pa... = No, I do not want to participate

Q2.(All) Which of the following BEST describes your current role at your community college?

- Student only (1)
- Tutor only (e.g., on the floor/general tutor, embedded tutor/SI, and/or online tutor) (2)
- Student and Tutor, but identify more as a Student (3)
- Tutor and Student, but identify more as a Tutor (4)
- Faculty or Staff (9)

Skip To: Q3a If Q2.(All) Which of the following BEST describes your current role at your community college? = Student only

Skip To: Q3b If Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor only (e.g., on the floor/general tutor, embedded tutor/SI, and/or online tutor)

Skip To: Q3a If Q2.(All) Which of the following BEST describes your current role at your community college? = Student and Tutor, but identify more as a Student

Skip To: Q3b If Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor and Student, but identify more as a Tutor

Skip To: Q2a If Q2.(All) Which of the following BEST describes your current role at your community college? = Faculty or Staff

Q2a.(FS) As faculty or staff, which of the following BEST describes your current role at your community college?

- Classroom Faculty (with experience working in a tutoring center as a faculty member) (1)
- Classroom Faculty (with no experience working in a tutoring center as a faculty member) (2)
- Non-classroom Faculty (with experience working in a tutoring center as a faculty member) (3)
- Non-classroom Faculty (with no experience working in a tutoring center as a faculty member) (4)
- Staff (with experience working in a tutoring center as a faculty member) (5)
- Staff (with no experience working in a tutoring center as a faculty member) (6)

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Student only

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Student and Tutor, but identify more as a Student

Q3a.(St) Which of the following BEST describes why you are attending community college?

- CE = Career Education; programs designed for immediate employment or specialized training to develop job-related skills and prepare for any necessary certification/licensing, or career advancement (1)
- LLL = in pursuit of Life-Long Learning (2)
- Transfer Only = designed for students pursuing transfer to four-year universities (3)

Skip To: Q4a If Q3a.(St) Which of the following BEST describes why you are attending community college? = CE = Career Education; programs designed for immediate employment or specialized training to develop job-related skills and prepare for any necessary certification/licensing, or career advancement

Skip To: Q4a If Q3a.(St) Which of the following BEST describes why you are attending community college? = LLL = in pursuit of Life-Long Learning

Skip To: Q4a If Q3a.(St) Which of the following BEST describes why you are attending community college? = Transfer Only = designed for students pursuing transfer to four-year universities

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor only (e.g., on the floor/general tutor, embedded tutor/SI, and/or online tutor)

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor and Student, but identify more as a Tutor

Q3b.(Tu) Which area BEST describes your current role?

- I am a CE Tutor; CE = Career Education; programs designed for immediate employment or specialized training to develop job-related skills and prepare for any necessary certification/licensing, or career advancement (1)
- I am NOT a CE Tutor (2)
- I am BOTH a CE Tutor and Tutor for other subjects (3)
- I don't know (4)

Skip To: Q4b If Q3b.(Tu) Which area BEST describes your current role? = I am a CE Tutor; CE = Career Education; programs designed for immediate employment or specialized training to develop job-related skills and prepare for any necessary certification/licensing, or career advancement

Skip To: Q4b If Q3b.(Tu) Which area BEST describes your current role? = I am NOT a CE Tutor

Skip To: Q4b If Q3b.(Tu) Which area BEST describes your current role? = I am BOTH a CE Tutor and Tutor for other subjects

Skip To: Q4b If Q3b.(Tu) Which area BEST describes your current role? = I don't know

Display This Question:

If Q2a.(FS) As faculty or staff, which of the following BEST describes your current role at your com... = Classroom Faculty (with experience working in a tutoring center as a faculty member)

Or Q2a.(FS) As faculty or staff, which of the following BEST describes your current role at your com... = Classroom Faculty (with no experience working in a tutoring center as a faculty member)

Or Q2a.(FS) As faculty or staff, which of the following BEST describes your current role at your com... = Non-classroom Faculty (with experience working in a tutoring center as a faculty member)

Or Q2a.(FS) As faculty or staff, which of the following BEST describes your current role at your com... = Non-classroom Faculty (with no experience working in a tutoring center as a faculty member)

Q3c.(F) Which area BEST describes your current role?

- Career Education Faculty; programs designed for immediate employment or specialized training to develop job-related skills and prepare for any necessary certification/licensing, or career advancement (1)
- Non-Career Education Faculty (2)

Skip To: Q4b If Q3c.(F) Which area BEST describes your current role? = Career Education Faculty; programs designed for immediate employment or specialized training to develop job-related skills and prepare for any necessary certification/licensing, or career advancement

Skip To: Q4b If Q3c.(F) Which area BEST describes your current role? = Non-Career Education Faculty

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Student only

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Student and Tutor, but identify more as a Student

Q4a.(St) How long have you attended community college?

- Less than 6 months (1)
- 6 months to a year (2)
- 1-2 years (3)
- 3-4 years (4)
- 5 years or more (5)

Skip To: Q5a If Q4a.(St) How long have you attended community college? = Less than 6 months

Skip To: Q5a If Q4a.(St) How long have you attended community college? = 6 months to a year

Skip To: Q5a If Q4a.(St) How long have you attended community college? = 1-2 years

Skip To: Q5a If Q4a.(St) How long have you attended community college? = 3-4 years

Skip To: Q5a If Q4a.(St) How long have you attended community college? = 5 years or more

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor only (e.g., on the floor/general tutor, embedded tutor/SI, and/or online tutor)

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor and Student, but identify more as a Tutor

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Faculty or Staff

Q4b.(Tu/FS) How long have you worked in your current role?

- Less than 6 months (1)
- 6 months to a year (2)
- 1-2 years (3)
- 3-4 years (4)
- 5 years or more (5)

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Student only

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Student and Tutor, but identify more as a Student

Q5a.(St) Which college do you primarily attend? (click dropdown list below)

- Cuyamaca College (1)
- Grossmont College (2)
- Imperial Valley College (3)
- MiraCosta College (6)
- Palomar College (4)
- San Diego City College (8)
- San Diego Continuing Education (9)
- San Diego Mesa College (5)
- San Diego Miramar College (7)
- Southwestern College (10)
- Other (11)

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor only (e.g., on the floor/general tutor, embedded tutor/SI, and/or online tutor)

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor and Student, but identify more as a Tutor

Q5b.(Tu) Which college do you primarily work/instruct at in your current role?

(click dropdown list below)

- Cuyamaca College (1)
- Grossmont College (2)
- Imperial Valley College (3)
- MiraCosta College (6)
- Palomar College (4)
- San Diego City College (8)
- San Diego Continuing Education (9)
- San Diego Mesa College (5)
- San Diego Miramar College (7)
- Southwestern College (10)
- Other (11)

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Faculty or Staff

Q5c.(FS) Which school do you primarily work/instruct at in your current role?

(click dropdown list below)

- Cuyamaca College (1)
- Grossmont College (2)
- Imperial Valley College (3)
- MiraCosta College (6)
- Palomar College (4)
- San Diego City College (8)
- San Diego Continuing Education (9)
- San Diego Mesa College (5)
- San Diego Miramar College (7)
- Southwestern College (10)
- Other (11)



Q6.(All) I would define tutoring as a service that... (Click and drag your TOP THREE response from the items on the left to the box on the right):

(Rank your top THREE responses, with 1 being the highest)

<p>_____ Supports classroom learning (1)</p> <p>_____ Closes gaps in learning ability (2)</p> <p>_____ Builds on classroom learning for job skills (3)</p> <p>_____ Empowers students (4)</p> <p>_____ Provides life skills (5)</p> <p>_____ Improves study habits (6)</p> <p>_____ Generates community building (7)</p>
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_____ Inspires critical thinking and reasoning (8)

_____ Other, please specify (9)



Q7.(All) I believe that students who seek and/or use tutoring services are...

(select all that apply)

Students who are struggling/failing in class (1)

Students who want to improve grades regardless of GPA (2)

Students with a high GPA (3)

Other, please specify: (4) _____



Q8.(All) Which of the following skills must tutors possess to be effective?

(Click and drag your TOP THREE response from the items on the left to the box on the right):

(Rank your top THREE responses, with 1 being the highest)

_____ Being able to identify the student's learning need(s) (1)

_____ Building a relationship with the student (2)

_____ Having self-confidence to build student self-confidence (3)

_____ Being a Subject Matter Expert (4)

_____ Aiding the student in overcoming the anxiety of learning (5)

_____ Assessing where the student is and where student needs to be (6)

_____ Having an attitude of learning with the student (7)

_____ Improving not just skills in class but skills for life for student (8)

_____ Other, please specify: (9)

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Student only

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Student and Tutor, but identify more as a Student

Q9a.(St) Have you received tutoring during your time as a community college student?

Yes (1)

No (2)

Unsure (3)

Skip To: Q9c If Q9a.(St) Have you received tutoring during your time as a community college student? = Yes

Skip To: Q9b If Q9a.(St) Have you received tutoring during your time as a community college student? = No

Skip To: End of Survey If Q9a.(St) Have you received tutoring during your time as a community college student? = Unsure

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Student only

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Student and Tutor, but identify more as a Student



Q9b.(St) Select all the reasons why you were unable to receive tutoring available from your community college:

- I did not know about campus tutoring (1)
- Campus tutoring is not offered at convenient times (2)
- I do not know how to access tutoring at my college (3)
- I did not need tutoring (4)
- I thought tutoring costs money (5)
- Other, please specify: (6) _____

Skip To: Q12a If Q9b.(St) Select all the reasons why you were unable to receive tutoring available from your commu... = I did not know about campus tutoring

Skip To: Q12a If Q9b.(St) Select all the reasons why you were unable to receive tutoring available from your commu... = Campus tutoring is not offered at convenient times

Skip To: Q12a If Q9b.(St) Select all the reasons why you were unable to receive tutoring available from your commu... = I do not know how to access tutoring at my college

Skip To: Q12a If Q9b.(St) Select all the reasons why you were unable to receive tutoring available from your commu... = I did not need tutoring

Skip To: Q12a If Q9b.(St) Select all the reasons why you were unable to receive tutoring available from your commu... = I thought tutoring costs money

Skip To: Q12a If Q9b.(St) Select all the reasons why you were unable to receive tutoring available from your commu... = Other, please specify:

Display This Question:

If Q9a.(St) Have you received tutoring during your time as a community college student? = Yes

Q9c.(St) My overall experience with tutoring has been...

- Not at all helpful (1)
- Not helpful (2)
- Neither helpful or unhelpful (3)
- Helpful (4)
- Very helpful (5)

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor only (e.g., on the floor/general tutor, embedded tutor/SI, and/or online tutor)

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor and Student, but identify more as a Tutor

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Faculty or Staff

Q10a1.(Tu/FS) Based on your experience with tutoring, how strongly do you agree with the following statements?

	Strongly agree (1)	Agree (2)	Neutral (3)	Disagree (4)	Strongly disagree (5)	N/A (6)
In general, students are engaged in the tutoring process and want to learn. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The tutoring environment at the college is welcoming and effective for learning. (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Students do not have access or time to practice on the equipment or software they learn in the classroom. (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There are not enough tutors to meet students' needs at the tutoring center. (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There is a sufficient number of math/English tutors. (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor only (e.g., on the floor/general tutor, embedded tutor/SI, and/or online tutor)

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor and Student, but identify more as a Tutor

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Faculty or Staff

Q10a2.(Tu/FS) Based on your experience with tutoring, how strongly do you agree with the following statements? (continued)

	Strongly agree (1)	Agree (2)	Neutral (3)	Disagree (4)	Strongly disagree (5)	N/A (6)
There is a sufficient number of tutors who specialize in Career Education programs. (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tutor(s) do not have the technical skills to help students with the class that students are enrolled in. (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tutoring services are offered at convenient times for students. (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Only students who have difficulty with learning should receive tutoring. (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

There is not enough funding to support the tutoring needs of Career Education students.
(6)

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Student only

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Student and Tutor, but identify more as a Student

Q10b1.(St) Based on your experience with tutoring, how strongly do you agree with the following statements?

	Strongly agree (1)	Agree (2)	Neutral (3)	Disagree (4)	Strongly disagree (5)	N/A (6)
The tutor(s) was(were) effective in addressing my learning needs/challenge. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The tutoring environment at the college is welcoming and effective for learning. (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I did not have access or time to practice on the equipment or software that I learned in the classroom. (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There were not enough tutors to meet my needs at the tutoring center. (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There is a sufficient number of math/English tutors. (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Student only

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Student and Tutor, but identify more as a Student

Q10b2.(St) Based on your experience with tutoring, how strongly do you agree with the following statements? (continued)

	Strongly agree (1)	Agree (2)	Neutral (3)	Disagree (4)	Strongly disagree (5)	N/A (6)
There is a sufficient number of tutors who specialize in Career Education programs. (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The tutor(s) did not have the technical skills to help me with the class that I was/am enrolled in. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tutoring services are offered at convenient times for me. (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Only students who have difficulty with learning should receive tutoring. (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor only (e.g., on the floor/general tutor, embedded tutor/SI, and/or online tutor)

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor and Student, but identify more as a Tutor

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Faculty or Staff

Q11a.(Tu/FS) What do you believe is the students' perception of tutoring?

- Positive (1)
- Negative (2)
- Unsure (3)

Skip To: Q12b If Q11a.(Tu/FS) What do you believe is the students' perception of tutoring? = Positive

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor only (e.g., on the floor/general tutor, embedded tutor/SI, and/or online tutor)

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor and Student, but identify more as a Tutor

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Faculty or Staff



Q11b.(Tu/FS) The best way to reduce the negative perception associated with tutoring would be to...

(Click and drag your TOP THREE response from the items on the left to the box on the right):

(Rank your top THREE responses, with 1 being the highest)

- _____ Adopt a "tutoring for all" approach for student success (1)
- _____ Improve teacher/faculty support for tutoring (2)
- _____ Greater public information about benefits of tutoring (3)
- _____ Make tutoring part of every student's experience (4)
- _____ Improve collaboration across the campus (5)
- _____ Emphasize that tutoring includes learning skills, job skills, and life skills (6)
- _____ Rebrand or change the name of "tutoring" to something else (learning support, student empowerment, etc.) (7)

_____ Other, please specify: (8)

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Student only

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Student and Tutor, but identify more as a Student



12a.(St) What learning experiences would help you successfully complete classes?

(Click and drag your TOP THREE response from the items on the left to the box on the right):

(Rank your top THREE responses, with 1 being the highest)

_____ An online library of videos that support class learning (i.e., videos of taped lectures) (1)

_____ More face-to-face tutoring (2)

_____ More online tutoring (3)

_____ More tutors who have specialized expertise in the Career Education classes I am taking (4)

_____ Better access to the technical equipment, tools, etc. specific to my area of specialization (5)

_____ Reducing the negative perception around tutoring (6)

_____ Other, please specify: (7)

Display This Question:

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Or Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor and Student, but identify more as a Tutor

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Faculty or Staff



Q12b.(Tu/FS) To be more successful in my primary role (as a tutor, faculty, or staff), I need...

(Click and drag your TOP THREE response from the items on the left to the box on the right):

(Rank your top THREE responses, with 1 being the highest)

-
- _____ An online library of videos that support class learning (i.e., videos of taped lectures) (1)
 - _____ More face-to-face tutoring (2)
 - _____ More online tutoring (3)
 - _____ Better salary for tutors to compete with the market place (4)
 - _____ Professionalizing tutors as part of the college faculty learning team (become classified vs. hourly employee with benefits) (5)
 - _____ More technical equipment, tools, etc. specific to Career Education programs (6)
 - _____ The negative perception around tutoring to be reduced (7)
 - _____ More institutional support to tutors – resources, funding (8)
 - _____ A belief that tutoring is for all students (not just for low performing students) (9)
 - _____ A solidarity approach to student learning vs. isolated approach where tutoring happens in a vacuum (10)
-

Q13.(All) The benefits of tutoring should be promoted where? (select all that apply)

- Recruitment of new students (1)
 - Student first semester experience (2)
 - Onboarding and training for all staff (3)
 - Faculty development program (4)
 - Student fairs (5)
 - Social media platforms (6)
 - Teacher/Faculty emphasis (7)
 - Other, please specify: (8) _____
-

Q14.(All) Which of the following best describes your ethnicity, racial background or heritage? (select all that apply)

- American Indian or Alaska Native (1)
 - Asian (2)
 - Black or African American (3)
 - Hispanic or Latino (4)
 - Native Hawaiian or Pacific Islander (5)
 - White (6)
 - Muslim (7)
 - Other, please specify: (8) _____
-

Q15.(All) Please indicate your gender identity:

- Female (1)
 - Male (2)
 - Other (3)
 - Choose not to answer (4)
-

Q16.(All) What is your age bracket?

- 18 - 20 (1)
 - 21 - 24 (2)
 - 25 - 34 (3)
 - 35 - 44 (4)
 - 45 - 54 (5)
 - 55 - 64 (6)
 - 65 or older (7)
-

Q17.(All) What innovative ways have you experienced or know about that have aided in tutoring students?

Q18.(All) If there is anything else you would like to provide regarding tutoring?

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Student only

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Student and Tutor, but identify more as a Student

Q19a.(St) To be entered into the drawing for one (1) of four (4) \$100 visa gift cards, please enter your contact information below.

First and last name (optional): (1)

Email: (2) _____

Display This Question:

If Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor only (e.g., on the floor/general tutor, embedded tutor/SI, and/or online tutor)

Or Q2.(All) Which of the following BEST describes your current role at your community college? = Tutor and Student, but identify more as a Tutor

Q19b.(Tu) To be entered into the drawing for one (1) of two (2) \$50 visa gift cards, please enter your contact information below.

First and last name (optional): (1)

Email: (2) _____

End of Block: Default Question Block