

## **Regional Strong Workforce Program**

### **Navigating Student Success Technology Workshop**

**September 27, 2018**

**1:00 – 4:45 p.m.**

#### **Purpose**

Part of the Strong Workforce Program efforts in San Diego and Imperial Counties includes the adoption and effective use of student success technology solutions to support the implementation of three Guided Pathways pillars: clarifying the path, entering the path, and staying on the path. The purpose of this workshop is to launch a technology opportunity assessment for each of the colleges. The outcome of the workshop will inform the selection and implementation of student success technologies at each of the colleges.

#### **Goals**

1. Help college teams better understand the guided pathways technology landscape of their respective campuses, including lessons learned from colleges who have implemented emerging technology tools.
2. Develop a technology and student information flow map for their college.
3. Prioritize challenge and opportunity areas with that map.

#### **Who Should Participate**

Colleges should send a team that includes senior or mid-level representatives from:

- Student services
- Advising
- Academic affairs
- Institutional effectiveness
- IT

**An ideal team will be 3-5 participants from each college.** The session will be tailored to non-technical teams from each college, however, the IT perspective is immensely helpful for the conversation.

## Draft Agenda

- 1:00 PM – 2:15 PM**      **Top Eight Challenges and Opportunities with Student Success Technology**  
*Introduce a framework for understanding the emerging student success technology landscape. Debunk common myths about student success technology. Discuss lessons learned from other colleges who have recently implemented common software tools.*
- 2:30 PM – 3:30 PM**      **Developing Your Technology and Information Flow Map**  
*Create a map of how information flows across each college through both technology and human processes.*
- 3:45 PM – 4:30 PM**      **Creating a Technology Next Step Plan with Peer Feedback**  
*Share technology map with peers, discussing challenges and opportunities. As time allows, colleges will be prompted to formulate a mitigation plan for one of their technology-related pain points.*
- 4:30 PM – 4:45 PM**      **Closing Thoughts**

## Workshop Outcomes

- Tactical takeaways on how to make the most of student success software investments
- Framework for approaching software procurement, implementation, and configuration decision-making
- Map of college technology and information flow across a guided pathways-based framework
- Networking and learning from peers with similar technologies and/or challenges
- Mitigation strategy for a key technology challenge

## By Monday, August 27, 2018 please provide:

- The name, title, email, phone number for each participant to:  
To Leslie Blanchard, [leslie.blanchard@gcccd.edu](mailto:leslie.blanchard@gcccd.edu); (619)644-7354

## For additional information:

- Name: Sylvie Hale at WestEd, [shale@wested.org](mailto:shale@wested.org) or  
Mollie Smith at [mollie.smith@gcccd.edu](mailto:mollie.smith@gcccd.edu)