**The Change Process: Lessons Learned** (30 minutes)

Shelagh Rose, Pathways Faculty Lead, Pasadena City College

Proposed Prompts for presenter:

* Tell us about your change process related to improving the onboarding process . How did you get organized? Who was involved? Where did you start?
* What are some lessons learned? What would you do differently?
* What are your next steps?

**Panel of Practitioners: Promising Practices** (15 minutes each college and 15 minutes Q&A)

Proposed Prompt for presenters:

* Brief description of the “promising practice”
* What best practices and research informed your work?
* How did you get started and who was involved?
* Any lessons learned so far?
* Any recommendations for other colleges?
* What questions do you still have?

**Facilitated break-out sessions** (75 minutes)

Proposed Prompts:

* Based on what you heard about the change process (from Pasadena CC) and lessons learned from your colleagues about intake, orientation, or career planning,
  + What questions do you have and what would you like to learn more about?
  + What questions do you have for your colleagues at other colleges?
  + What 2-3 ideas will you bring back to your team?

**Team Planning** (45 minutes)

Proposed Prompts:

* For each area (intake, orientation, career planning), what 2-3 ideas do you want to share with your team?
* What are your immediate next steps?
* What else do you need?
* What 1-2 “Ahas” do you want to share with other colleges today?